



WOLFVILLE  
NATUROPATHIC  
CLINIC INC

## COVID 19 Protocols

*We are excited to be back in our clinic. Public Health Directives have made many policy changes necessary. We must all work together to prevent the spread of Covid-19. Please be patient with us!*

### Appointment Arrival Procedures:

- **When you arrive for your appointment please wait outside or in your vehicle. At your appointment time, please make yourself visible outside the front entrance of the building, or inside the main entrance if the weather is inclement.** We will come and greet you there. No need to call!
- You will be asked the list of screening questions at your time of arrival (before entering our suite). Please be patient with this process. Please review the list, below.
- **You must wear a mask in our clinic space (cloth masks are acceptable).**
- Please use the provided hand sanitizer upon entering our clinic.
- Please practice social distancing.

### Clinic Space Changes

- Our client washroom in the front entrance will be locked at all times. Consider using the washroom before leaving home. If you *do* need to use the washroom during your visit, however, it's not a problem. We will be happy to unlock it for you- simply ask!
- Clients are asked to come for their appointments alone when possible. If you need to bring a companion, they must also abide by all Clinic and Public Health directives.
- Our waiting room is tentatively CLOSED. You will be guided directly into your treatment room.
- We are closed to all walk-ins. Please call to book appointments and make inquiries.
- All Dispensary/Supplement refills will need to be placed over the phone and will be prepared for curbside pick-up. Packages will be marked with your initials and placed on the parcel-pick up table just outside our suite door.
- Our water cooler is no longer available. Bring your own water bottle if necessary.

**Thank you for your understanding,**

**Dr Jyl Bishop Veale, ND**  
**Wolfville Naturopathic Clinic (902) 542-5560**

# ALL CLIENTS/COMPANIONS

## COVID-19 Screening Questions

### 1) Do you have current symptoms of COVID-19, such as:

- Fever (Including Chills, Sweats)
- New or Changed Chronic Cough
- Sore Throat (Not related to a known/pre-existing condition)
- Runny Nose (Not related to a known/pre-existing condition)
- Nasal Congestion (Not related to a known/pre-existing condition)
- Sneezing (Not related to a known/pre-existing condition)
- Shortness of Breath (Not related to a known/pre-existing condition)
- Headache (Not related to a known/pre-existing condition)
- Loss of Smell/Taste (Not related to a known/pre-existing condition)
- Hoarse Voice (Not related to a known/pre-existing condition)
- Diarrhea (Not related to a known/pre-existing condition)
- Unusual Fatigue (Not related to a known/pre-existing condition)
- Muscle Aches (Not related to a known/pre-existing condition)
- Red, purple or blueish lesions on the feet, toes or fingers without clear cause

### 2) Have You:

- Traveled outside of Atlantic Canada within the last 14 days?
- Had unprotected close contact with individuals who have a confirmed or presumptive diagnosis of COVID-19 (e.g. individuals exposed without appropriate PPE in use)
- Been diagnosed with Covid-19 and you are not yet fully recovered

**If you answered "Yes" to any of these questions, you must cancel your appointment and go home and complete the 811 Assessment**